

Deploy to Production

At the approved release time, the release engineer will run the Jenkins deploy build to begin production deployment of the changes specified in the RFC. When the deployment finishes, perform release tests on production to verify that the release was successful.

The release engineer for tech comm releases is usually Bashiru Adinga.

- 1 To observe the deployment job, go to [datacenter > help-prod](#) .

[SHOW LESS](#)

Note

The deployment job steps are listed here for reference only:

- a Click **Build with Parameters**.

- b Make sure the **ARTIFACTVERSION** is correct.

The artifact version must match the version specified in the RFC from the staging deployment. By default, this is normally the case, but the version might be incorrect if another staging deployment was made.

Note

For a “rollback” release—if the deployment failed or caused errors and needs to be undone—specify the artifact version of the previous release to which you are rolling back.

- c Click **Build**.

- d In [#tc-releases](#) , ask the release engineer to approve the deployment.

- 2 After the Jenkins deployment job is done, run the release tests on production at <https://help.cengage.com/tests/release-tests.html> .

- 3 If tests fail, determine whether the problems are real and of the severity to merit failing the release.

- Does clearing the browser cache resolve the problem?
- Is the problem unique to a specific browser?

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Accept

- If this is a real problem, how many people are likely to be affected?
- If this is a real problem, what is the severity of the problem for those affected?


If the problems merit failing the release, go to **Fail the Release**.

If the failed tests do not need to be fixed for the release, add a note describing why and continue.

4 In the browser, click (for example) **File > Print > Save to PDF**.

Use the domain of the tested helps as the filename.

5 Attach the saved test PDFs to the RFC.

- Drag the PDFs to the RFC.
- Click  > **Choose file** and select each PDF.

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